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KNOWLEDGE MANAGEMENT SYSTEM AND METHOD

ABSTRACT OF THE DISCLOSURE

A knowledge management system (10) includes clients (12) in communication with a server (14). The server (14) includes a knowledge matrix (18) that includes a knowledge worker grid (100), a process grid (110), a process cycle grid (130), a data grid (150), and a data cycle grid (170). The knowledge matrix (18) identifies process items (118, 120) and data items (156, 158) associated with a knowledge worker operating the client (12). The server (14) accesses status information (134, 138, 174, 178, 180) stored in the knowledge matrix (18) relating to the identified process items (118, 120) and data items (156, 158).